



## 1. Product name

Wall Hanging Glow Bead Cascade

## 2. Product code

26008477

## 3. Short description

Create an enchanting atmosphere in any room with this colour-changing wall panel, where luminous beads gently float through the surface. The combination of water, light, and movement provides a soothing and visually stimulating experience that is both relaxing and captivating.

## 4. Sensory stimulation

Touch and sight

## 5. Specifications

Dimensions: 50 x 11 x 93 cm

Weight: 13 kg without water, approximately 63 kg with water

Material: Acrylic

LED: 12 non-replaceable LED 12W

Adapter rating: Input: 220 – 240V 50/60 Hz

Output: 12V 1800mA

## 6. Contents

1x Wall panel

1x Hand pump for easy filling and draining of water

1x Water hose (to be used with the hand pump)

1x UK plug adapter

1x EU plug adapter

2x Bags of beads

1x Strip with pre-drilled holes

## 7. Safety

- Contains sequences of flashing lights that may affect individuals prone to photosensitive epilepsy or other light sensitivities.
- This product is not a toy and should only be used under adult supervision.
- Keep water hoses out of reach of children. Potential strangulation hazard.

### Safety Warnings

- Read these instructions carefully before use and retain them for future reference. Check the packaging contents to ensure all required parts are included and none are missing. If parts are missing, DO NOT attempt to assemble the product. Report any shortages via our website: <https://www.nenko.com/repair-request-or-report-missing-items/>
- Inspect the product for any damage before setup. If any part is damaged, do not assemble or use it. Report damage via our website: <https://www.nenko.com/repair-request-or-report-missing-items/>





- Do not attempt to connect this product directly to the mains electricity supply. This product operates using the supplied adapter only.
- Use only the provided adapter. No other adapter should be used.
- This product contains non-replaceable LEDs. If any LED fails, the entire unit must be disposed of in accordance with local waste disposal regulations.
- Remove all packaging materials before installation. Do not use the product while in its packaging. Keep packaging away from children and pets.
- Keep away from heat sources or open flames.
- Do not hang the unit above a radiator or fireplace.
- Indoor use only.
- Ensure the power cable is positioned to prevent tripping, entanglement, or strangulation risks.
- DO NOT place anything other than water in the acrylic panel.
- DO NOT move the unit when it is filled with water or plugged into a power source.
- Regularly inspect the unit to ensure cables remain connected, the product is undamaged, and it remains securely mounted to the wall.
- ALWAYS unplug before cleaning or changing the water.
- This product contains moving parts, which may cause some noise and vibrations.
- Persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, MUST always be supervised by a responsible individual.

## 8. Setup and installation

1. Read these instructions carefully before use and retain them for future reference.
2. Unpack the product carefully, removing all components, and place them on a cardboard or other protective surface to prevent damage. Ensure all listed contents are present before setup.
3. Choose a suitable location for installation. Ensure the wall is strong enough to support the weight, especially when filled with water. Ensure access to a power outlet.
4. A strip with pre-drilled holes is included. Use this strip as a guide to align holes on the wall.
5. Insert the expansion bolts into the wall and secure them firmly.
6. Before mounting, test the unit. Open the rubber plug at the top and use the hand pump and hose to fill it with approximately 10% water.
7. Connect the power adapter to the DC port on the panel and plug it into a socket.
8. Switch on the device using the button on the side. Bubbles and lights should activate.
9. If satisfied, switch off and unplug the unit.
10. With the assistance of an adult, carefully mount the panel to the wall.
11. Fill the remaining space with water and beads, replace the rubber plug, and reconnect the power.

## 9. Troubleshooting

This product is delicate and requires maintenance for longevity. Refer to the 'Distilled vs. Tap Water' section below. When maintenance or water replacement is needed, we recommend two people perform the task.

**Distilled vs. Tap Water:** While the product is designed to function with tap water, it will require more frequent maintenance due to algae build-up and clouding. Tap water should be changed every few months, whereas distilled water remains cleaner for longer.





<https://www.nenko.com/5l-demineralized-water-for-bubble-tubes/>

**Draining and Refilling Water:** A water hose is included for draining. If the hose is bent or kinked, soak it in hot water for one minute and straighten it. Insert one end of the hose into the pump, the other into the panel, place the pump over an empty bucket, and pump the water out. Water may continue flowing after pumping stops—bend the hose to stop the flow. Once the water reaches a certain level, lift and empty the unit manually.

**Cleaning:** If water is not changed regularly, algae may accumulate. Water should be checked frequently; if it becomes discoloured or darkens, it is time to replace it. Algae build-up around the jets can prevent bubbles from forming. For cleaning, use warm water and a mild detergent (avoid foaming soaps). Drain the acrylic panel, add approximately 2 litres of warm water and a drop of mild detergent, soak for an hour, rinse, and repeat if necessary. Always rinse thoroughly with warm water after using detergent to remove any residue.

**Cracked Panel:** If the acrylic panel cracks, contact Nenko: <https://www.nenko.com/repair-request-or-report-missing-items/> to discuss replacement options. Do not dispose of the unit until a replacement is received, as parts may be needed from the cracked panel. Nenko may also require the cracked panel to be returned.

**No Bubble Movement:** Ensure the unit is plugged in and switched on. Is the pump making a sound? If there is no noise, check the adapter. If the adapter is warm, it is functioning; if cold, it may need replacing. Report any issues via:

<https://www.nenko.com/repair-request-or-report-missing-items/>

### Warranty Information

Thank you for choosing our product. All our products are made from the highest quality materials. If, for any reason, this product does not meet our usual standard of excellence, we offer, at our discretion, a repair or replacement within 12 months of the purchase date.

#### Important Warranty Information:

- Claims must be submitted via our website:
- [Report Repair or Shortage](#)
- A valid proof of purchase showing the purchase date is required.
- Photos of the defective product are necessary for accurate assessment.
- For full warranty terms, visit our website.

**Water Damage:** Our products are not designed to withstand extreme temperatures. Improper storage that allows water to freeze inside a product may cause damage, which is considered negligence and is therefore not covered under this warranty. The use of "hard water" and/or corrosive cleaning agents may affect the coating or other finishes. Failure to keep the device clean or the use of additives/cleaning agents will also void the warranty. As with any product, all finishes will gradually fade and discolour over time. The warranty only covers severe or complete fading within the first year from the date of purchase.

**Niet gedekt door de garantie:** The limited warranty does NOT cover damage resulting from:

1. Damage occurring during transport
2. Inadequate care and/or neglect





3. Environmental and/or natural elements
4. Submersion in water, unless otherwise specified
5. Improper installation/storage and/or maintenance

This warranty will be void if the product is damaged due to an accident, misuse, negligence, improper installation, and/or modifications. This includes any and all defects resulting from damage caused by freezing water, damage from hard water, failure to keep the device clean and free of harmful additives such as bleach or chlorine, which may affect the coating and/or components. This warranty also does not cover any additional costs, including installation, removal, disposal, and/or shipping fees, or any consequential damages related to a warranty claim.

Keep these instructions, as they contain important information.

For more information, you can visit our website [www.nenko.com](http://www.nenko.com)

